**Revised July 2023** 



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## **Emergency Procedures Guide**

The *Emergency Procedures Guide* is intended as a basic guideline that will help college administrators, faculty and staff respond to the first few critical minutes of a crisis. It is not meant to be the "final answer" to any situation, and it is not meant to supplant the use of solid common sense based on experience.

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### EMERGENCY PROCEDURES GUIDE

## PURPOSE AND USES

The *Emergency Procedures Guide* was developed by members of the Critical Incident Team. There are three basic purposes for providing this information in this format:

- To assist College personnel when dealing with emergencies;
- To serve as a resource for identifying safety related College topics that require additional training or staff development, and;
- To serve as a guide for conducting safe college drills or for managing actual emergency situations.

Your critique of this document or related College procedures is always welcome. Please refer your comments or recommendations to publicsafety@cecil.edu Thank you for the conscientious manner in which you are striving to ensure a safe college environment for students, faculty, and staff.

The information in this guide has been reviewed and approved by members of the Critical Incident Team

## **BOMB THREAT**

**Upon receiving a bomb threat,** notify Campus Public Safety immediately by dialing Ext. 1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone, who will contact 911.

Most bomb threats are received by telephone. The person receiving the threat should remain calm and obtain as much information as possible by using the bomb threat checklist on the following page.

### **BOMB THREAT CHECKLIST**

Initial Actions: Time of Call: \_\_\_\_AM/PM Do not hang up! Keep caller talking.

Exact Wording of Threat:			
Questions to Ask: When is the bomb going to explode?			
Where exactly is the bomb? When did you put it there?			
What does the bomb look like?			
What kind of bomb is it?What will make the bomb explode?			
Did you place the bomb? Why did you place the bomb?			
What is your name?			
What is your address?			
Listen for: Voice [accent/ impediment/ tone/ speech/ diction/ manner] Language [polite/ incoherent/ irrational/ taped/ read out/ abusive] Noises [traffic/voices/machinery/music/noises on the line/local calls /try to determine sex of caller and estimated age.]			
After the Call: Note the time at the end of the call:AM/PM			
Name of recipient (print):			

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If a bomb threat is received by written communication, immediately follow the above procedure for notifying emergency responders and college personnel. **Do not handle the communication any more than absolutely necessary.** 

### **CONTACT INFORMATION - COLLEGE**

### **On Campus Phone Numbers**

Public Safety Office	Extension 1601
Facilities Department	Extension 1016
Maintenance Emergencies (nights/weekends)	Extension 1499
Campus Emergency Red Phones IT Help Desk	Pick up – <b>they connect to 911</b> Extension 4357

### **Off Campus Phone Numbers -**

COUNTY Cecil County Sheriff's Office 410-996-5500 Elkton Police Department 410-398-4200 Maryland State Police 410-996-7800 North East Fire Department 410-287-6050 Singerly Fire Department 410-398-2078 <u>Cecil County Emergency Services</u> 410-996-5350 Cecil County Health Department 410-996-5550 <u>Poison Control</u> 800-222-1222 Union Hospital 410-398-4000

#### **Emergency Alert Media Stations**

To send weather closure announcements or emergency alerts to radio/tv/news, please contact the Director of Marketing and Communications.

#### Web Addresses

Cecil County Emergency Serviceswww.cCecil County Governmentwww.cCecil County Health Departmentwww.cNational Weather Servicewww.cTerrorism Preparednesswww.cChristiana/Union Hospitalwww.cTo report an emergency on campus phones, dial 9 – 911

www.ccdes.org www.ccgov.org www.cecilcountyhealth.org www.nws.noaa.gov www.ready.gov www.uhcc.com

Extension	Location	Building	Extension	Location	Building
1700	AS108 Ar	ts & Science	1420	ES109 Elkto	on Station
1701	AS109 Ar	ts & Science	1421	ES113 Elkto	on Station
1702	AS111 Art	ts & Science	1422	ES117 Elkto	on Station
1703	AS113 Art	ts & Science	1375	ES126 Elkto	on Station
1704	AS114 Art	ts & Science	1427	ES211 Elktor	n Station
1705	AS224 Ar	ts & Science	1428	ES212 Elkto	n Station
1706	AS231 Ar	ts & Science	1430	ES217 Elktor	n Station
1707	AS352 Ar	ts & Science	1431	ES219 Elkto	n Station
1708	AS353 Ar	ts & Science	1432	ES220 Elkto	n Station
1709	AS357 Ar	ts & Science	1433	ES221 Elkto	n Station
1710	AS358 Ar	ts & Science	1435	ES227 Elkto	n Station
1712	AS416 Arts	& Science	1436	ES300 Elkto	n Station
1711	AS359 Ar	ts & Science	1437	ES308 Elkto	n Station
1712	AS420 Ar	ts & Science	1438	ES314 Elkto	n Station
1713	AS438 Ar	ts & Science	1439	ES315 Elkto	n Station
1714	AS439 Ar	ts & Science	1440	ES322 Elkto	n Station
1715	AS440 Ar	ts & Science	1450	ES324 Elkto	n Station
1716	AS441 Ar	ts & Science	1441	ES325 Elkto	n Station
1717	AS444 Ar	ts & Science	1442	ES326 Elkto	n Station
1718	AS448 Ar	ts & Science	1443	ES327 Elkto	n Station
1719	AS449 Ar	ts & Science	1444	ES328 Elkto	n Station

## **CLASSROOM EXTENSIONS FOR EMERGENCY CONTACT**

### EMERGENCY PROCEDURES GUIDE

1720	TC103 Tech Center	1445	ES329 Elkton Station
1721	TC106 Tech Center	1447	ES335 Elkton Station
1722	TC208A Tech Center		
1723	TC208B Tech Center		
1724	TC208C Tech Center		
1725	TC214 Tech Center		
1726	TC216 Tech Center		
1727	TC218 Tech Center		
1728	TC219 Tech Center	1775	PE219 PE Complex
1729	TC221 Tech Center	1774	PE218 PE Complex
1730	TC304 Tech Center	1777	PE220 PE Complex
1731	TC305 Tech Center	1778	PE221 PE Complex
1732	TC306 Tech Center	1779	PE223 PE Complex
1733	TC307 Tech Center	1756	PE103 PE Complex
1734	TC308 Tech Center	1762	PE202 PE Complex
1735	TC316 Tech Center	1766	PE209 PE Complex
1736	TC312 Tech Center	1768	Coaches PE Complex
1737	TC320 Tech Center	1769	Coaches PE Complex
1738	TC322 Tech Center	1770	Coaches PE Complex
1739	TC323 Tech Center		
1740	TC403 Tech Center		
1741	TC405 Tech Center		
1742	TC406 Tech Center		
1743	TC410 Tech Center		
1744	TC412 Tech Center		
1745	TC414 Tech Center		

- 1745TC414 Tech Center1746TC416 Tech Center
- 1747 TC423 Tech Center
- 1748 TC421 Tech Center
- 1749 CC218 Cultural Center

## **CONTACT INFORMATION - EMERGENCIES**

# **REPORT ALL EMERGENCY INCIDENTS to Public Safety or Police using the contact information below** for:

# North East CampusCall 9-911 or nearest RED phoneElkton StationCall 9-911 or nearest RED phone

• If at all possible notify Campus Public Safety immediately by dialing Ext. 1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone.

- Public Safety will be notified and will arrange all contacts with emergency personnel. If you receive no answer, you may call 911 by dialing 9 911 or pick up the nearest **RED** phone.
- Be sure to give the dispatcher the following information:
- Your Name
- The Exact Location
- The Nature of the Emergency
- Stay on the Phone to Give Updated Information if Possible

## **EMERGENCY ASSEMBLY AREAS**

These guidelines are for immediate building evacuation to a pre-determined safe area away from the structure. This will assure the personal safety of all personnel, students, and visitors as well as not hinder the arrival of emergency responders.

Occupants of:

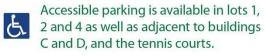
- North East Campus, Buildings A, B, C, D, F and G
  - → Proceed to the Physical Education Complex, Building E second floor lobby (see North East Campus map), if possible, otherwise Theatre, Building B Lobby
- North East Campus, Building E
  - → Proceed to second floor lobby, otherwise Theatre, Building B lobby(see North East Campus map)
- Facilities/Building Maintenance:
  - → Proceed to the Physical Education Complex, Building E second floor lobby (see North East Campus map), if possible, otherwise Theatre, Building B Lobby
- Cedar House:
  - $\rightarrow$  Proceed out the driveway across to the paved area.
- Elkton Station
  - → Proceed to the North area of the parking lot near the railroad tracks (see Elkton Station map)

## NORTH EAST CAMPUS

## **CECIL COLLEGE • NORTH EAST CAMPUS**



- **B** Milburn Stone Memorial Theatre
- **C** Arts and Sciences
- D Technology Center
- E Physical Education Complex
- F Facilities Management / Receiving
- G Engineering & Math Building
- H Tennis Courts
- I Baseball / Softball Fields
- J Soccer Field / Walking Track
- CDL Training Course





## **ELKTON STATION**



## **ELEVATOR MALFUNCTION**

- If you are INSIDE of a college elevator, pick up the emergency phone inside the elevator or use cell phone to call for assistance from Public Safety who will notify 911.
- If you are OUTSIDE of a malfunctioning elevator call Ext. 1016 (Facilities) or 1499 (Maintenance on Call).

Public Safety will be sent to your location.

If occupants are trapped inside of a malfunctioning elevator, make this fact known when you call for assistance.

Talk to occupants and reassure them that assistance is on the way.

If there is an occupant in need of medical attention make that fact clear when speaking with the operator.

In the event that an elevator malfunctions after 4 PM, call Campus Public Safety by dialing Ext. 1601 for the North East Campus, Ext. 1602 for Elkton Station.

## **EVACUATION**

### Evacuation is always announced by the sounding of the FIRE ALARM

- All occupants should take the shortest route to an exit except if it is blocked by fire, debris, or other hazards
- Do not use elevators when evacuating
- If a building is consumed by smoke, occupants should get as close to the floor as possible and crawl to the nearest exit
- All doors should be closed upon exiting the room/building
- If possible, avoid going to vehicles to reduce traffic congestion for emergency vehicles
- Do not reenter a building for any reason until cleared to do so
- Evacuees must remain in the designated assembly area (see page 6) until further notice

### The Following Guidelines Are Provided To Assist In The Evacuation Of People With Disabilities:

Attempt a rescue evacuation of a disabled person only when there is immediate danger and you cannot wait for professional assistance.

#### **Evacuating Persons with Wheelchairs**

- Two physically capable occupants should be invited to volunteer to assist the disabled to evacuate
- If a volunteer is not available, designate two people to assist who are willing to accept the responsibility
- Ask the disabled person how they can best be assisted or moved, and whether there are any special considerations or items that need to come with the person

## FIRE, EXPLOSION, OR SMOKE

- Immediately pull the closest fire alarm
- Proceed to evacuate the building
- Make sure all other building occupants are aware of the alarm

## Maryland State Law requires complete evacuation of buildings once the fire alarm is activated.

## **REMINDER:** Never Use the Elevator To Evacuate A Building Unless Instructed To Do So By The Fire Department.

### Steps When Evacuating (Turn to the page titled EVACUATION for specific details on evacuation procedures)

- Carry nothing in your hands
- Leave door unlocked and closed
- Use stairwells instead of elevator
- Provide assistance to disabled

### **Evacuation Routes**

Evacuation Routes are posted in office areas and on each floor of every building. Follow route to exit the building.

## FIRE EXTINGUISHERS

- If the fire is small enough to safely be extinguished, and you are familiar with fire extinguisher operation, use the closest portable fire extinguisher to put out the fire.
- If someone else is available, have that person call 9 911 or pick up the nearest **RED** phone to report the fire.
- If you have any doubts about the size of the fire or your ability to extinguish it, immediately evacuate.

## MAINTENANCE EMERGENCIES

#### **Examples of maintenance emergencies:**

- Overflowing toilets, basins, or urinals
- Large amounts of standing water in buildings
- Broken pipes
- Sparking wires
- Significant amount of lights out
- Any situation that poses an immediate hazard

### In the event of a maintenance emergency:

- Between 7:30 a.m. and 4:00 p.m., call facilities at **Ext. 1016** and provide your name, type of maintenance emergency, and location
- If you do not receive an answer, or after hours, call **Ext. 1499** for Maintenance on call or Campus Public Safety by dialing Ext. 1601 for the North East Campus, Ext. 1602 for Elkton Station.

## MEDICAL EMERGENCIES

## Faculty and staff should familiarize themselves with the exact location of first aid kits and AED's in their building.

- If at all possible notify Campus Public Safety immediately by dialing Ext. 1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone.
- Public Safety will be notified and will arrange all contacts with emergency personnel. But if you receive no answer, you may call 911 by dialing 9 911 or pick up the nearest red phone.
- Be sure to give the dispatcher the following information:
- Your Name
- The Exact Location
- What Symptoms or Injuries the Individual has Sustained
- Stay on the Phone to Give Updated Information if Possible

**NOTE:** First Aid kits and defibrillators are located in each building with signs notating their location. Typically Automated External Defibrillator's (AED's) are at the main entrance of each building.

## **POWER OUTAGE**

- During daylight, remain in any area with adequate light until you receive word of the anticipated duration.
- After sunset, carefully move to a level of your building that has direct outside access.

Emergency lighting will be present but only for a short period of time.

In the event that someone is inside of an elevator during a power outage, immediately notify Campus Public Safety by dialing Ext. 1601 or 410-287-1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone including the one located in the elevator.

Communications used may include Seahawk Alert, voice mail, email, or personal communication.

## SHELTER IN PLACE

SHELTER IN PLACE is always announced by the Seahawk Alert system on the North East campus and

### Elkton Station campus or by telephone systems, email and text communication system.

"Shelter-in-Place" means to utilize the building that you are in as shelter from danger that is outside of the building or in other areas of the building.

### How to "Shelter-in-Place"

- If you are inside, stay where you are
- Collect any emergency shelter-in-place supplies and a telephone to be used in case of emergency
- If you are outdoors, proceed into the closest building quickly or follow instructions from emergency personnel on the scene
- Locate a room to shelter inside; it should be:
  - $\circ$  An interior room  $\circ$  Above ground level  $\circ$  Without windows or with the least number of windows  $\circ$  Retreat to the *safe-zone* inside the classroom as indicated by the green dots  $\circ$  Collect personal possessions and move them to the *safe-zone* so the room looks unoccupied  $\circ$  Plug in phones and turn off the sound  $\circ$  Lock the door
- Shut and lock all windows and close exterior doors
- Turn off air conditions, heaters, and fans when possible

NOTE: If there is a large group of people inside a particular building, several rooms may be necessary.

## SPILLS/GAS LEAKS/ODORS

### Immediately Dangerous to Life or Health:

If an incident occurs which poses an immediate threat to building occupants and requires immediate evacuation of the building, the following steps should be taken:

In all cases, notify Campus Public Safety immediately by dialing Ext. 1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone. If no answer, proceed to:

at

- 1. Pull the nearest fire alarm
- 2. Make every attempt to move occupants away from the hazard
- 3. Call 9 911 or pick up the nearest **RED** phone and provide:
  - Building
  - Floor and Room Number
  - Type of Incident
  - Material involved (if known) and amount
- 4. If you or anyone else has come into contact with the material, immediately remove contaminated clothing and seek out emergency responders when they arrive.

### Non-Life-Threatening Incidents:

The following procedures should be followed for non-life-threatening incidents including leaking packages, large spills of hazardous materials, and gas or unknown odors.

1. In all cases, call Campus Public Safety by dialing Ext. 1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone. If no answer, call **EXT. 1016 (Facilities)** or **1499 (Maintenance on Call)** 

- 2. Move away from the affected area and keep others away.
- 3. Notify responding college personnel if you have come into contact with material.

## TORNADO AND SEVERE STORMS

The Public Safety Department and Facilities Department monitor weather broadcasts during impending severe weather and will announce actions that should be taken when a tornado "warning" is issued. The announcement to the campus will be through the Seahawk Alert System.

If a tornado "WATCH" is issued for your area, it means that a tornado is "POSSIBLE"

If a tornado "WARNING" is issued, it means that a tornado has actually been SPOTTED, or is strongly indicated on radar, and GO TO A SAFE AREA, known as the "HAZARDOUS WEATHER SHELTER" IMMEDIATELY

- It is important that staff and faculty assist by directing students and visitors to safe areas noted by signs:
  "<u>HAZARDOUS WEATHER SHELTER</u>". The movement should begin when a tornado "<u>WARNING</u>" is issued. If feasible, evacuation to lower floors should begin before the storm threatens.
- You should put as many walls as possible between oneself and the tornado  $\circ$  If time permits, move to the interior area of the lowest floor possible  $\circ$  If there is not sufficient time to move to lower floors, seek hallways, rooms, or corridors that are not exposed to the outside through windows, doors, or walls of glass
- Everyone should crouch as low as possible with head down; use your hands and arms to cover the back of your head
- Stay away from large open rooms such as auditoriums, cafeterias, and lounges
- If in a car, abandon it immediately; leave the vehicle, <u>go to a substantial structure or lie flat in the nearest</u> <u>ditch or depression and use your hands to cover your head</u>

NOTE: Lunches, meetings, or assemblies in large rooms should be postponed if severe weather is approaching.

## **Tornado Facts**

- Tornadoes can occur with little or no advance warning
- Each year about a thousand tornadoes touch down in the United States
- Only a small percentage actually strike occupied buildings, but every year a number of people are killed or injured
- Winds of 200-300 mph can occur with the most violent tornadoes
- Though the average lead (advance) time on tornado warnings has gone up in recent years, remember that the average still includes some warnings with NO lead-time
- Most tornado deaths occur in cars and mobile homes

Even severe thunderstorms can generate winds strong enough to cause major damage

## WEAPONS ON CAMPUS/VIOLENCE

## • DO NOT APPROACH A PERSON WITH A WEAPON

- Call Campus Public Safety immediately by dialing Ext. 1601 for the North East Campus or Ext. 1602 for Elkton Station from any college phone
- Police will be contacted
- If unavailable, Dial 9 911 from the closest campus phone or pick up the nearest **RED** phone and give the dispatcher the following information:
- Your name and location (ex. Cecil College third floor of the Tech. Center)
- The type of situation
- Name(s) of person(s) involved if known; if not, the descriptions of the parties involved
- If there is a weapon involved, the type of weapon

## WEATHER ALERTS/CLOSURES

The College bases all decisions for weather related closings and/or delays upon conditions of the campus and roads in the vicinity of the College. Everyone is urged to use his/her own discretion when it comes to personal safety.

If inclement weather warrants the closing or the delayed opening of the college, an announcement will be:

Electronic Media

- Cecil College Seahawk Alert System
- Facebook www.cecil.edu
- Twitter
- MyCecil
- Cecil.edu

### Public Media (TV & Radio)

- WBAL TV 11 Baltimore
- WMAR TV 2 Baltimore
- WBFF Fox 45 Baltimore
- WJZ TV 13 Baltimore
- WGAL TV 8 Lancaster
- WDSD 94.7 (includes 92.2 FM, 1450 AM, 1410 AM)
- WDEL 1150 AM/WSTW 93.7 Wilmington